

Fax

From

Charles Harold

To

UCRAYS

Number of pages

2

Message

URGENT: IMMEDIATE HOLD REQUEST ON RETIREE MEDICAL
COVERAGE CHANGES

Please see attached.

January 29, 2026

Re: Immediate Hold Request on Retiree Medical Coverage Changes

Dear UC Benefits / RASC Team,

Please place an **immediate hold on any internal actions, quotes, or procedures** that would modify, re-rate, terminate, or otherwise change my current **Blue Cross Medicare coverage**, as reflected in my UCRAYS account (see attached screenshot).

This temporary hold is necessary because I have identified **unresolved internal conflicts regarding my retiree and disability status** that may materially affect my benefits. I am in the process of submitting a formal reconciliation request and an Internal Audit referral to address these issues.

This matter is **medically urgent**. I am scheduled for **cancer surgery in February**, and any change to my current insurance status, authorizations, or coverage terms could jeopardize:

- my scheduled surgery date,
- continuity and quality of care, and
- my health and life expectancy.

Accordingly, **I am requesting confirmation that no changes will be made to my existing medical coverage** until the reconciliation and audit review are completed and resolved in writing.

Thank you for your prompt attention to this request. Please confirm receipt and the placement of this hold.

Sincerely,

A handwritten signature in green ink, appearing to be 'CH' or 'Charles'.

Charles A. Harold Jr. (DOB: 01-03-1961)
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Attachments: UCRAYS screenshot reflecting pending insurance activity 1-29-2026
MEDICARE screenshot reflecting current coverage 1-29-2026