
FAX ESCALATION/CSHD (CA)/closure

1 message

Cumming, Allison <allison.cumming@elevancehealth.com>
To: Chuck Harold <chuckharold@gmail.com>

Fri, Apr 17, 2026 at 6:31 AM

Good morning, Mr. Harold. I hope you're doing well. Thank you so much for your patience and understanding while we reviewed your concerns. I've attached the case closure letter for your records.

Thank you,

Allison

From: Chuck Harold <chuckharold@gmail.com>
Sent: Wednesday, April 8, 2026 11:08 PM
To: Cumming, Allison <allison.cumming@elevancehealth.com>
Cc: Tursany, Kelly <kelly.tursany@elevancehealth.com>; Jones, Petina <petina.jones@elevancehealth.com>
Subject: {EXTERNAL} Re: DMHC Investigation Updates

Hello Allison,

Attached is my **5th Supplemental** report filed tonight with DMHC. This report contains an exhibit index that may help you navigate the facts.

Thank you,

Charles A. Harold

818-652-6400

On Tue, Apr 7, 2026 at 7:47 PM Chuck Harold <chuckharold@gmail.com> wrote:

Good evening Allison,

Attached is my **4th Supplemental** report filed tonight with DMHC.

After my insurance was canceled on April 1, it appears to have been reinstated, without notification, sometime after I submitted my UC BEN form April 3, 2026.

Cordially,



Charlie Harold

(818) 652-6400

On Fri, Apr 3, 2026 at 1:24 PM Chuck Harold <chuckharold@gmail.com> wrote:

Hello Elevance Health Team,

I filed two more supplemental reports with DMHC. They are attached to this email. Also attached are email and questions to UC rep Ms. Williams-Cook that will help you focus on what has happened. She has not replied and I do not suspect she will.

Today, I re-enrolled in UC High Option Medicare Supplement. I think Medicare calls it Part G. I doubt UC will honor it.

My question to your team is: **What number at Blue Cross or other Elevance Health companies should I call to enroll in a Medigap Part G plan?** Our attempt to do so a few days ago with Blue Cross was not successful. The representative did not know which plan we were referring to.

This is a mandatory right I have under federal statutes; however, I have a small time window in which to enroll. I would appreciate any referrals you can provide.

I do not have time to wait for Elevance and DMHC to conclude their investigation before my enrollment deadline.

One more thing that would be very helpful. Could you have your IT department restore all my medical records ASAP? Specifically my portal contains no records for my Valley Fever hospitalization in 2023/2024, during which I almost died. I need those records for my cancer treatment.

Thank you,



Charles A. Harold

(818) 652-6400

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 **CSHD Executive Response.pdf**
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